



Fraser-Volpe LLC

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**FRASER-VOLPE LLC
LIMITED WARRANTY**

Fraser-Volpe LLC (FVLLC) products are warranted against defects in materials or workmanship under normal use for 1 year from date of purchase. The defective product will be repaired or replaced by FVLLC (at its option) at no labor or material cost to the customer. Defective product repair or replacement work by FVLLC is warranted for ninety days.

The customer must first contact FVLLC to identify the problem and the options to take corrective action. If a product is to be returned to FVLLC, the customer is responsible for proper packing, insurance, and shipping, at its cost. FVLLC is responsible for proper packing, insurance, and return of the products, at its cost, to the customer. FVLLC is not responsible or liable for loss or damage on incoming shipments.

This warranty is void if:

The product has been damaged or malfunctions due to misuse, improper servicing, alteration, accident, causes not arising out of defect in material or workmanship, or use in an environment not designed for the product.

MANUFACTURERS LIABILITY

FVLLC is not responsible and assumes no liability for indirect, special or consequential damages, personal injury, property damage, or loss of property or income arising from the use of its products. Users are responsible for proper training and usage of FVLLC products. FVLLC is not liable for claims of performance or product failure under any theory of tort, contract or commercial law.

NORMAL PRODUCT MAINTENANCE, SERVICING AND REPAIR

For products that require repair or servicing (after the warranty period or when the warranty is void), customers should first contact FVLLC to determine what is the most effective method of carrying out the service or repair and agree on terms and conditions.

I hereby certify the above to be true and correct.

Nicolas Pollara
Quality Assurance Manager

November 10, 2009

Date